



City of Westminster

Item No:	
Date:	11 November 2021
Licensing Ref No:	21/06624/LIPN - New Premises Licence
Title of Report:	Trocadero Hotel - Sky Bar & Lounge Trocadero 13 Coventry Street London W1D 7DH
Report of:	Director of Public Protection and Licensing
Wards involved:	St James's
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Kevin Jackaman Senior Licensing Officer
Contact details	Telephone: 020 7641 6500 Email: <a href="mailto:kjackaman@westminster.gov.uk">kjackaman@westminster.gov.uk</a>

# Licensing Sub-Committee Report

<b>1.</b>	<b>Application</b>		
<b>1-A</b>	<b>Applicant and premises</b>		
<b>Application Type:</b>	New Premises Licence, Licensing Act 2003		
<b>Application received date:</b>	2 July 2021		
<b>Applicant:</b>	Trocadero (London) Hotel Ltd & Tao Group Operating Llc		
<b>Premises:</b>	Trocadero Hotel - Sky Bar & Lounge		
<b>Premises address:</b>	Trocadero 13 Coventry Street London W1D 7DH	<b>Ward:</b>	St James's
		<b>Cumulative Impact Area:</b>	West End
		<b>Special Consideration Zone:</b>	None
<b>Premises description:</b>	This premises intends to operate as a hotel with bar, restaurant and entertainment facilities. The 12th floor is proposed to operate as a lounge bar and restaurant. The 13th floor is sought to incorporate an entertainment space with a separate private booking space room.		
<b>Premises licence history:</b>	This premises currently has the benefit of a premises licence (reference 18/00656/LIPN) which was granted in April 2018. A copy of this premises licence can be found at Appendix 2. A full licence history of the premises appears at Appendix 3 of the report.		
<b>Applicant submissions:</b>	<p>The Sky Bar &amp; Lounge will be located on the 12th and 13th floors. A 729 bed hotel will be located on the lower floors. The main entrance will be on Rupert Street, with egress after midnight via an exit leading on to Shaftesbury Avenue. Group floor lifts will provide direct access to the 12th and 13th floors, which are not visible from the street. The entrance on Rupert Street will lead into a large lobby which will be utilized as a holding area to greet customers.</p> <p>The 12th floor will operate as a lounge bar and restaurant. There will be no area set aside and reserved for dining. Customers will be able to dine throughout the space and be served via waiter / waitress service. There will be an external terrace.</p> <p>The 13th floor will incorporate an entertainment / clubspace and a separate function room / private booking space which will host a variety of events from diners, private functions such as wedding receptions, christening, birthday parties, meetings, conferences, training events and the like.</p> <p>The first applicant is the landlord of the building and the second applicant is the proposed operator. Tao Group operate many businesses in the USA, and the brochure submitted with the application provides examples of the premises they operate. They also own Hakkason, which have sites in Hanway Place and Mayfair</p>		
<b>Applicant amendments:</b>	None		

<b>1-B</b>	<b>Proposed licensable activities and hours</b>						
<b>Live music:</b>				<b>Indoors, outdoors or both</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	03:00	03:00	03:00	03:00	03:00	03:00	03:00
<b>Seasonal variations/ Non-standard timings:</b>			On the morning of British Summertime the terminal hour shall be extended by one hour. Hotel residents and guests – 24 hours (subject to licence conditions)				

<b>Recorded music:</b>				<b>Indoors, outdoors or both</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	03:00	03:00	03:00	03:00	03:00	03:00	03:00
<b>Seasonal variations/ Non-standard timings:</b>			On the morning of British Summertime the terminal hour shall be extended by one hour. Hotel residents and guests – 24 hours (subject to licence conditions)				

<b>Performance of dance:</b>				<b>Indoors, outdoors or both</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	03:00	03:00	03:00	03:00	03:00	03:00	03:00
<b>Seasonal variations/ Non-standard timings:</b>			On the morning of British Summertime the terminal hour shall be extended by one hour. Hotel residents and guests – 24 hours (subject to licence conditions)				

<b>Late Night Refreshment:</b>				<b>Indoors, outdoors or both</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	23:00	23:00	23:00	23:00	23:00	23:00	23:00
<b>End:</b>	03:00	03:00	03:00	03:00	03:00	03:00	03:00
<b>Seasonal variations/ Non-standard timings:</b>			On the morning of British Summertime the terminal hour shall be extended by one hour. The hotel residents and guests 23:00 until 05:00 (subject to the licence conditions).				

<b>Sale by retail of alcohol</b>				<b>On or off sales or both:</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	010:00	10:00	10:00	10:00
<b>End:</b>	03:00	03:00	03:00	03:00	03:00	03:00	03:00
<b>Seasonal variations/ Non-standard timings:</b>			On the morning of British Summertime the terminal hour shall be extended by one hour. The hotel residents and guests 23:00 until 05:00 (subject to the licence conditions).				

Hours premises are open to the public							
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
<b>Start:</b>	00:00	00:00	00:00	00:00	00:00	00:00	00:00
<b>End:</b>	00:00	00:00	00:00	00:00	00:00	00:00	00:00
<b>Seasonal variations/ Non-standard timings:</b>		None					
<b>Adult Entertainment:</b>		None					

<b>2.</b>	<b>Representations</b>
<b>2-A</b>	<b>Responsible Authorities</b>
<b>Responsible Authority:</b>	Metropolitan Police Service
<b>Representative:</b>	Bryan Lewis
<b>Received:</b>	28 July 2021
<p>With reference to the above application, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, is objecting to this application as it is our belief that if granted this application would undermine the Licensing Objectives.</p> <p>The venue is located in the West End Cumulative Impact Area, a locality where there is traditionally high levels of crime and disorder. We have concerns that this application will cause further policing problems in an already demanding area.</p> <p>I will give consideration as to what steps should be taken by the applicant to provide suitable reassurance</p>	
<b>Responsible Authority:</b>	Environmental Health
<b>Representative:</b>	Ian Watson
<b>Received:</b>	29 July 2021
<p>I refer to the application for a New Premises Licence.</p> <p><b>The premises are located within the West End Cumulative Impact Zone as stated in the City of Westminster's Statement of Licensing Policy.</b></p> <p>The applicant has submitted floor plans of the premises.  This representation is based on the plans and operating schedule submitted.  The applicant is seeking the following</p> <ol style="list-style-type: none"> <li>1. To provide for the Supply of Alcohol 'On' and 'Off' the premises Monday to Sunday between 10.00 to 03.00 hours. Additional hour for British summer time. Unrestricted for hotel residents and their bona fide guests.</li> <li>2. To provide Late Night Refreshment 'Indoors' and 'Outdoors' Monday to Sunday between 23.00 to 03.00 hours. Additional hour for British summer time. 23.00 to 05.00 hours for hotel residents and their bona fide guests.</li> <li>3. To provide regulated entertainment 'indoors' and 'Outdoors' comprising <ul style="list-style-type: none"> <li>• Live Music</li> <li>• Recorded Music</li> </ul> </li> </ol>	

- Performance of Dance (indoors only)

Monday to Sunday between 10.00 to 03.00 hours. Additional hour for British summer time. Unrestricted for hotel residents and their bona fide guests.

I wish to make the following representation

1. The hours requested for the Supply of Alcohol will have the likely effect of causing an increase in Public Nuisance within the West End CIZ.
2. The hours requested to permit the provision of late-night refreshment will have the likely effect of causing an increase in Public Nuisance and impact on Public Safety within the West End CIZ.
3. The hours requested to permit the provision of regulated entertainment will have the likely effect of causing an increase in Public Nuisance and impact on Public Safety within the West End CIZ.

The applicant has provided additional information with the application which is being addressed.

<b>Responsible Authority:</b>	Licensing Authority
<b>Representative:</b>	Michelle Steward
<b>Received:</b>	29 July 2021

Dear Sirs,

I write in relation to the application submitted for a new Premises Licence for the following premises:

**21/06624/LIPN - Trocadero Hotel - Sky Bar & Restaurant, Trocadero, 13 Coventry Street, London**

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011 the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of Children from harm

This application seeks the following:

**Supply of Alcohol:**

Monday to Sunday 10:00 to 03:00

Non Standard timings: On the morning of British Summertime the terminal hour shall be extended by 1 hour.

24 hours for Hotel Guests

**Provision of Late Night Refreshment:**

Mon to Sunday 23:00 to 03:00

Non Standard timings On the morning of British Summertime the terminal hour shall be extended by 1 hour.

23:00 to 05:00 for Hotel Guests

**Provision of regulated entertainment – comprising of live music, recorded music & performances of dance.**

Monday to Sunday 10:00 to 03:00

Non Standard timings On the morning of British Summertime the terminal hour shall be extended by 1 hour.

24 hours for Hotel Guests

The premises is located within the West End Cumulative Impact zone and as such, a number of policy points must be considered, namely CIP1, HRS1, MD1, and PB1.

In the opening paragraphs of the Council's Cumulative Impact Policy CIP1, it is stated that "It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to vary the hours within core hours under policy HRS1, and/or vary the licence to reduce the overall capacity of the premises."

The applicant has stated that the proposed style of operation for the premises is to operate as a lounge bar and restaurant.

It is noted that this application has been made in the same terms as the previous refused application which was determined by the Licensing Sub-Committee on the 22 April 2021.

The Committee stated the following: "*The Premises intends to operate as a hotel with bar, restaurant and entertainment facilities and is located within the St James's Ward and West End Cumulative Impact Zone. The Committee has a duty to consider the application on its individual merits and took into account all of the committee papers, supplementary submissions made by the Applicant and the oral evidence given by all parties during the hearing in its determination of the matter*

*The Committee, however, was not persuaded by the Applicant that an exceptional to policy had been proven and that the application would not add to negative cumulative in the West End Cumulative Impact Zone leading to the undermining of the licensing objectives in particular the public nuisance public safety and crime and disorder licensing objectives.*

*The Committee decided that the Applicant had not provided sufficient reasons as to why the granting of the application would promote the licensing objectives and therefore **refused** the application"*

There will be no specific area set aside for dining. Customers will be able to order food and eat throughout the whole 12th floor space but there is no ancillary requirement for alcohol to be consumed with a table meal. There will be an external customer terrace which sits between the 12th and 13th floor and the 13th floor will incorporate a club and an entertainment space together with a separate private booking space room. The applicant has also stated that there will be waiter and waitress service available on the 12th floor, but not that all sales of alcohol and food will be served via waiter/waitress.

As the applicant has stated there will be no specific area set aside for dining, the Council's Public Houses and Bars Policy PB1 must be considered.

### **Policy PB1**

It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone other than

- 1) Applications to vary the existing licence hours within the council's Core Hours Policy HRS1.
2. Applications that seek to vary the existing licence so as to reduce the overall capacity of the premises."

Policy F80 states "premises that primarily serve alcohol, with or without the provision of any ancillary playing of music, can give rise to public nuisance for residents and other businesses, particularly where there is a concentration of such premises. This is principally due to noise from the premises and from patrons when they leave. Pubs and bars present opportunities for crime and they can also give rise to disorder."

It is also stated in policy point F81 that a “particular concern within the West End Cumulative Impact Zone where there are substantial numbers of licensed premises within a confined area. Premises that primarily sell alcohol are likely to have a greater risk of impacting the licensing objectives”.

Policy point F82 states “There has over the years been a growth in the number of premises that operate within the West End Cumulative Impact Zone. In the past some of these have been to primarily serve alcohol, resulting in or adding to cumulative impact. Among specific premises types assessed within the 2020 Cumulative Impact Assessment, pubs and bars were one of the top licensed premises operation types that were most significantly aligned with incidents in their proximity. It also identified that new pubs and bars will increase the number of incidents in and around the area where the premises are located.”

Policy point F83 states “If the premises, to which the application relates is located within the West End Cumulative Impact Zone it is likely to add to the cumulative stress in that area. On this basis, the Licensing Authority considers that the grant of variations or new licences for pubs and bars in the West End Cumulative Impact Zone should be limited to exceptional circumstances.”

The applicant has stated that the sales of alcohol on the 13th floor will be ancillary to music and dancing and substantial refreshment in the Clubroom, and to pre-booked, ticketed events and functions in the Flex Event Space. As a result, policy MD1 will need to be considered in relation to the 13th floor. Whilst Music and dance venues are an important part of London’s entertainment offer, the provision of music and dancing, especially with loud amplified music, and the large numbers of people attending venues and congregating outside them, can lead to concerns over public nuisance and in some cases crime and disorder.

Policy point F50 states “There is particular concern within the West End Cumulative Impact Zone... Music and dance venues are typically among the last to close their doors, while incidents of cumulative impact tend to concentrate late at night. On this basis the Licensing Authority considers that the grant of variations or new licences for premises offering facilities for music and dancing in the West End Cumulative Impact Zone should be limited to exceptional circumstances.”

Furthermore, policy point F52 states “Applicants will be required to demonstrate how the proposal will truly be an exception to this policy. The requirement to demonstrate an exception to this policy is necessarily high. The Licensing Authority will not consider a case to be exceptional merely on the grounds that the premises have been or will be operated within the terms of the conditions on the licence, or that are or will be generally well managed because of the reputation or good character of the licence holder or operator. This is expected in the conduct of all licensed premises.”

As part of this application, it is noted that the applicant has proposed the following exception to Policy and to surrender the following premises licences:

*57. The applicants contend that this application can be treated as an exception to policy upon the basis of the following:*

*(a) Premises Licence 15/02410/LIPT relating to 1-4 Leicester Square (which the first applicant previously offered to surrender when Licence 18/00656/LIPN was granted), together with Licence 18/00656/LIPN, will be surrendered subject to the grant of this application;*

*(b) Premises Licence 20/03425/LIPDPS relating to the Rainforest Cafe at 20-24 Shaftesbury Avenue will be surrendered by the first applicant, subject to the grant of the linked application described below (58a) and the satisfaction of works conditions relating to this application and the application described at 58(a);*

*(c) The capacity for the Piccadilly Institute stated within Premises Licences 19/09064/LIPN and 21/04481/LIPDPS shall be reduced by 380 as a result of the linked application described below (58b).*

The Licensing Authority comments as follows:

*15/02410/LIPT – this licence is held by a Company, Central London Investments Limited, that is not named or linked to this application.*

*20/03425/LIPDPS – has two years outstanding annual fees and is at the risk of being suspended should the debt remain outstanding. Please arrange for this debt to be cleared. Please contact the Licensing Team [licensing@westminster.gov.uk](mailto:licensing@westminster.gov.uk).*

***Therefore the applicant will have to demonstrate exceptional circumstances to allow to depart from the Policy.***

Under policy CD1 of the Council’s Statement of Licensing Policy 2021, applicant’s are encouraged to undertake a terrorism threat risk assessment that ensures that any security-related vulnerabilities have been identified, and reasonable, and proportionate steps (in keeping with the size and nature of the operation), have been taken to reduce the risk from a terrorist attack. Further support to the applicant can be found at pages 27-29 and 126-133 of the policy.

The Licensing Authority’s policies, in relation to the Cumulative Impact Areas, are directed at the global and cumulative effects of licences on the area as a whole. The Licensing Authority encourages the applicant to provide further submissions as to how the premises will not add to cumulative impact in the cumulative impact area, as per policy CIP1, HRS1, MD1, and PB1.

The Licensing Authority encourages the applicant to provide further submissions as how if granted, this licence will not add to cumulative impact.

The applicant will need to satisfy the concerns of the Licensing Authority by demonstrating that the application will not add to cumulative impact if granted. It will be for Licensing Sub-Committee Members to determine this application, given its location within the West End Cumulative Impact area and the proposed hours of operation. The Licensing Authority looks forward to receiving further submissions from the applicant in due course.

Please accept this as a formal representation.

<b>3.</b>	<b>Policy &amp; Guidance</b>
The following policies within the City Of Westminster Statement of Licensing Policy apply:	
<b>Policy CIP1 applies</b>	<p>A. It is the Licensing Authority’s policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:</p> <ol style="list-style-type: none"> <li>1. Vary the hours within Core Hours under Policy HRS1, and/or</li> <li>2. Vary the licence to reduce the overall capacity of the premises.</li> </ol> <p>C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.</p> <p>D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.</p>

<p><b>Policy HRS1 applies</b></p>	<p>A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p>B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:</p> <ol style="list-style-type: none"> <li>1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.</li> <li>2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.</li> <li>3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.</li> <li>4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.</li> <li>5. The proposed hours when any music, including incidental music, will be played.</li> <li>6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.</li> <li>7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.</li> <li>8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.</li> <li>9. The capacity of the premises.</li> <li>10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.</li> <li>11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.</li> <li>12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.</li> <li>13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.</li> <li>14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days are expected to be covered by Temporary Event Notices or variation applications.</li> </ol> <p>C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:</p>
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	<p>1. Casinos Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005.</p> <p>2. Cinemas, Cultural Venues and Live Sporting Premises Monday to Sunday: 9am to Midnight.</p> <p>3. Delivery Centres Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.</p> <p>4. Hotels Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to Midnight. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours.</p> <p>5. Outdoor Spaces Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to Midnight. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight.</p> <p>6. Pubs and bars, Fast Food and Music and Dance venues Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to Midnight. Sunday: Midday to 10.30pm. Sundays immediately prior to a bank holiday: Midday to Midnight.</p> <p>7. Qualifying Clubs Monday to Thursday 9am to 11.30pm Friday and Saturday 9am to Midnight Sunday: 9am to 10.30pm Sunday immediately prior to a bank holiday: 9am to Midnight.</p> <p>8. Restaurants Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to Midnight. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight.</p> <p>9. Sexual Entertainment Venues and Sex Cinemas Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to Midnight. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight.</p> <p>10a. Shops (all licensable activities that are provided as ancillary to the primary use of the premises as a shop except the off sale of alcohol) Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to Midnight. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight.</p> <p>10b. Shops (off-sales of alcohol where it forms either the ancillary or primary use of the premises) Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.</p> <p>D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.</p> <p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p> <p>Note: The core hours are for all licensable activities but if an application includes late night refreshment then the starting time for that licensable activity will be 11pm.</p>
<p><b>Policy COMB1(B) applies</b></p>	<p>B. Applications inside the West End Cumulative Impact Zones for premises that propose to operate as a 'combined use premises' will be considered on their merits and subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.</li> <li>2. The hours for licensable activities for the relevant premises use being within the council's Core Hours Policy HRS1.</li> <li>3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> <li>4. The applicant demonstrating that they will not add to cumulative impact within the Cumulative Impact Zone.</li> </ol>

	<p>C. When considering what weight is to be given to the relevant uses and policies the Licensing Authority will take into account:</p> <ol style="list-style-type: none"> <li>1. Whether it will undermine the licensing objectives.</li> <li>2. The current and proposed use of the premises.</li> <li>3. When those uses will take place.</li> <li>4. What the primary use of the premises is or the uses that will take place in different parts of that premises.</li> <li>5. Whether there would normally be a presumption to refuse an application for that use if it was operating as that premises type and not a combined use premises.</li> <li>6. Whether the hours sought for the all or parts of the premises are within or outside the Core Hours.</li> </ol> <p>D. The Licensing Authority will take into account, when considering the application, the relevant considerations from each of the appropriate premises uses policies within this statement</p> <p>E. For the purpose of this policy a Combined Use Premises means premises which require a premises licence and where there is more than one premises use, and where the uses are not dependent on/ or part of the other uses i.e. are not ancillary to the other uses.</p>
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#### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

<b>5.</b>	<b>Appendices</b>
<b>Appendix 1</b>	Premises plans
<b>Appendix 2</b>	Applicant supporting documents
<b>Appendix 3</b>	Premises history
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

<b>Report author:</b>	Kevin Jackaman Senior Licensing Officer
<b>Contact:</b>	Telephone: 0207 641 6500 Email: kjackman@westminster.gov.uk

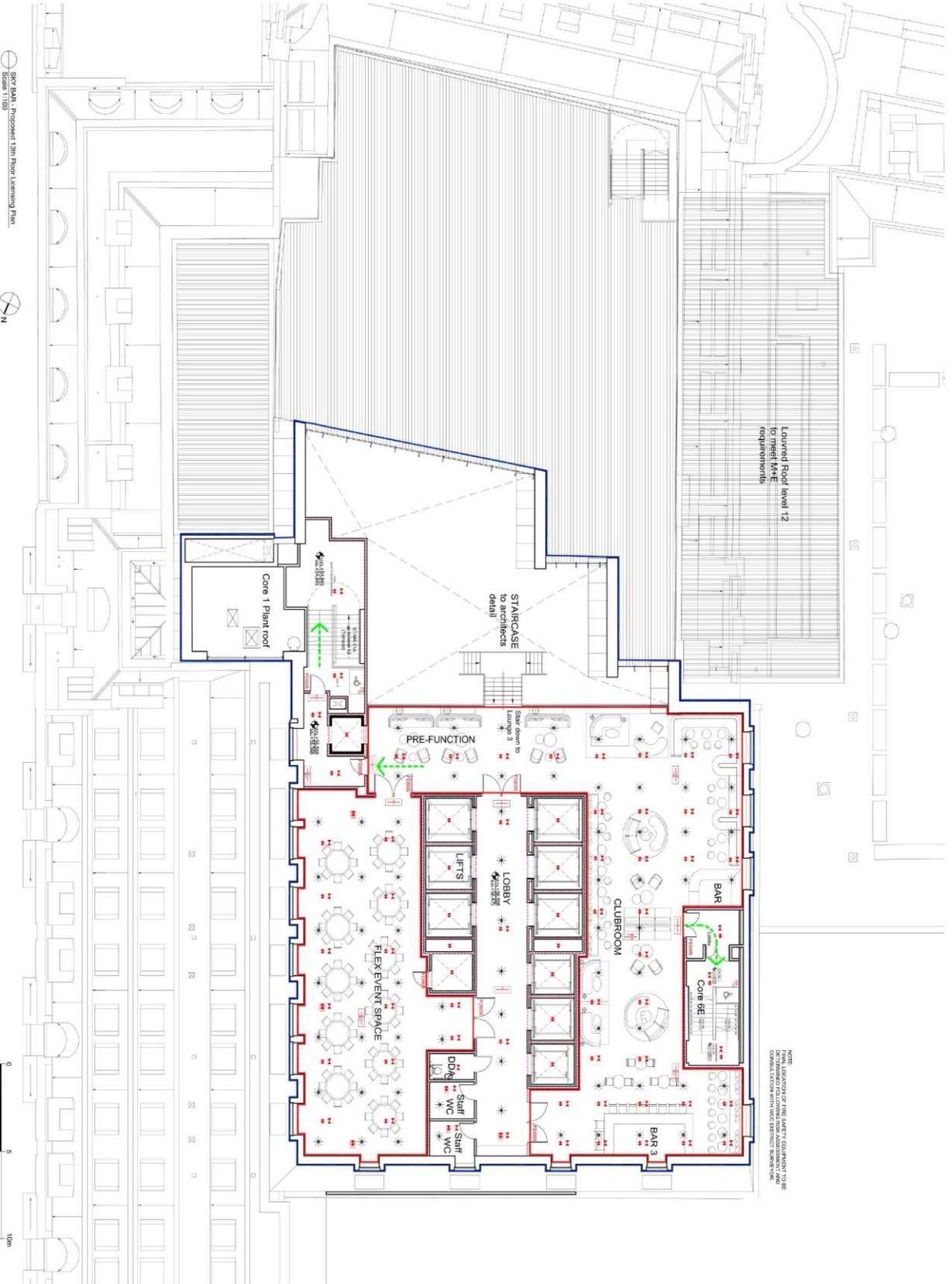
**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

**Background Documents – Local Government (Access to Information) Act 1972**

<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	October 2021
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	April 2018
<b>4</b>	Metropolitan Police representation	28 July 2021
<b>5</b>	Environmental Health representation	29 July 2021
<b>6</b>	Licensing Authority representation	19 July 201







SKV BAR - Proposed 1st Floor Licensing Plan  
Scale 1:100

0 5 10m

NOTE:  
THE LAYOUT OF THE BAR IS BASED ON THE  
DETAILED FIRE RISK ASSESSMENT AND  
CONSULTATION WITH THE FIRE SAFETY ENGINEER.

**LICENSING**  
Client: London Frodozero  
Project: SKV BAR, London  
Tocodero  
Title: 1st Floor Licensing Plan  
Drawing No: SMA/201/102  
Scale: 1:100  
Date: May 2020  
Rev: A

- KEY:**
- Boundary of premises
  - Exclusion routes
  - Exclusion signs to be used for:
    - 30 min fire rating
    - 60 min fire rating
    - Fire & smoke curtain
    - Fire & smoke screen
  - Area covered by emergency lighting
  - Area not covered by emergency lighting
  - Fire alarm call point
  - Fire alarm panel
  - Value at risk
  - CCP extinguisher
  - Fire blanket

**NOTES:**  
ALL BUILDING REGULATIONS REQUIREMENTS  
AND FIRE SAFETY REQUIREMENTS HAVE BEEN  
CONSIDERED AND CONSULTATION WITH  
THE FIRE SAFETY ENGINEER HAS TAKEN PLACE.  
ALL INTERNAL LAYOUTS SUBJECT TO CHANGE  
BASED ON THE FIRE SAFETY ENGINEER'S  
RECOMMENDATIONS AND TO BE CONFIRMED  
BY THE FIRE SAFETY ENGINEER PRIOR TO  
LICENSING APPLICATION ONLY.



# OUR LOCATIONS



# NEW YORK



# LAS VEGAS



TAO GROUP HOSPITALITY - LONDON TROCADERO  
5

# SINGAPORE



TAO GROUP HOSPITALITY - LONDON TROCADERO  
6

## ADDITIONAL LOCATIONS



TAO CHICAGO

AVENUE LOS ANGELES

MARQUEE SYDNEY

TAO GROUP HOSPITALITY - LONDON TROCADERO

## LONDON ENTERTAINMENT



**CAMDEN TOWN**  
Eccentric Shops line the square and alternative art and live music flood the streets.

**SOHO**  
A historic epicenter of London's entertainment with a promiscuous reputation.

**PICADILLY CIRCUS**  
A famous intersection to congregate before shopping or heading out for a night on the town at various theaters and nearby entertainment hubs.

**HACKNEY**  
Trendy hot spot with many up and coming clubs and music venues.

**SHOREDICH**  
An artsy area with fashionable clubs and a variety of hipster eateries.

TAO GROUP HOSPITALITY - LONDON TROCADERO

# LONDON TROCADERO

The London Trocadero dates back to the 19th century but remains relevant at the heart of London's entertainment. Its variety of shopping centers and entertainment venues attract visitors locally and globally. Tao would add a brand new landmark to rejuvenate the already buzzing environment.

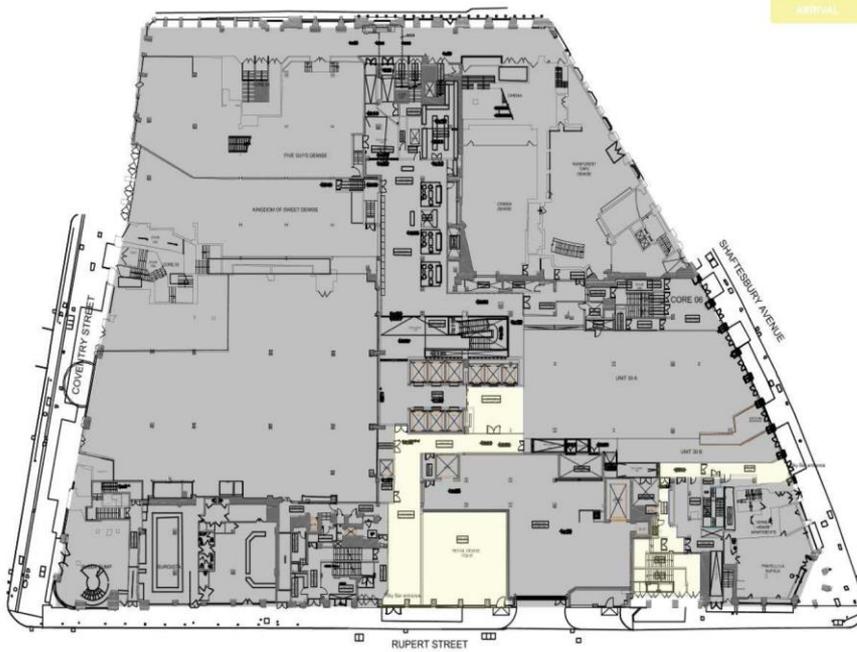


zedwell

TAO GROUP HOSPITALITY - LONDON TROCADERO

9

## LEVEL 1



TAO GROUP HOSPITALITY - LONDON TROCADERO

10

### STATEMENT ENTRIES

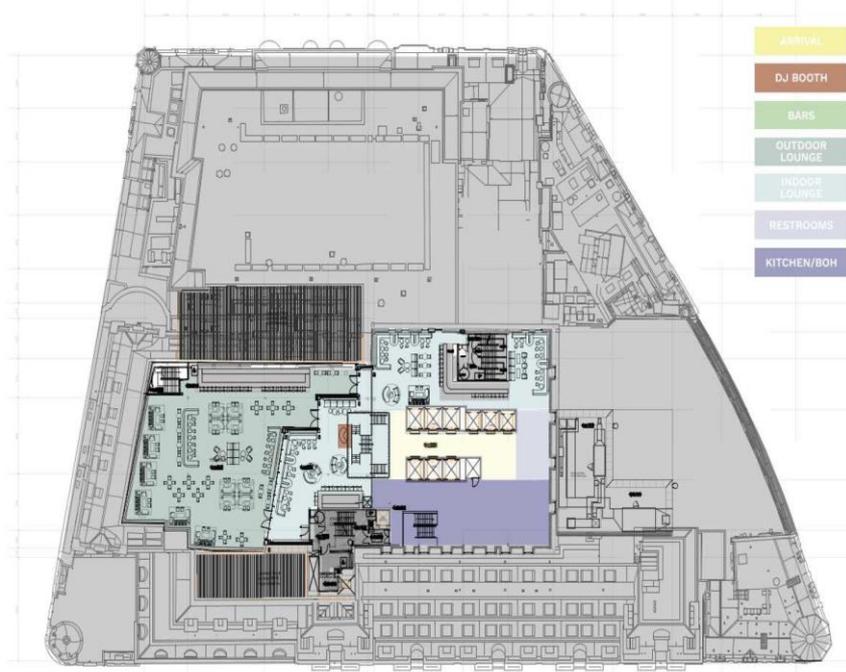


KOMA SINGAPORE

MARQUEE SINGAPORE

TAO ASIAN BISTRO, LV

# LEVEL 12



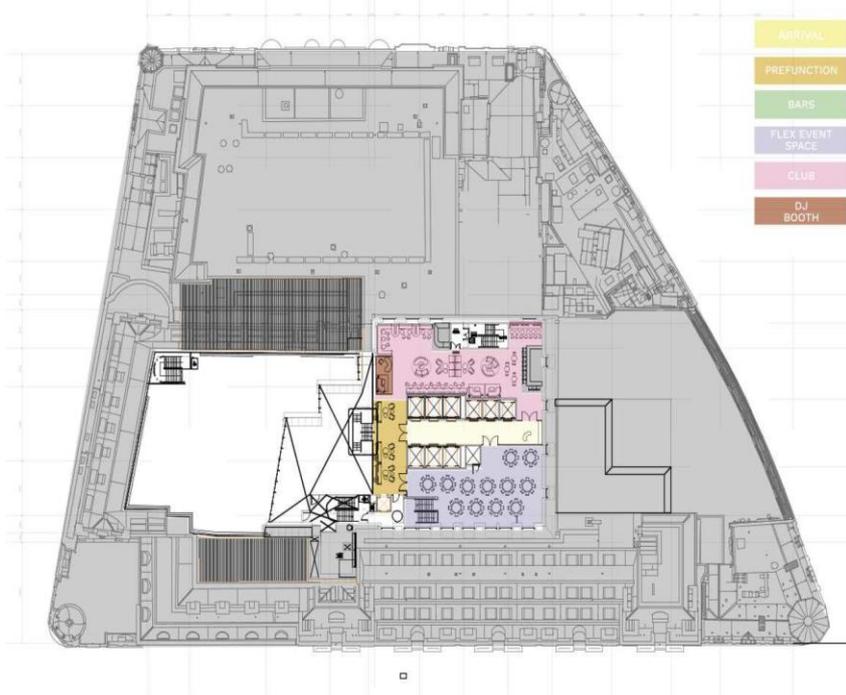
## INDOOR/OUTDOOR LOUNGE



# LEVEL 12 INSPIRATION



# LEVEL 13



## CLUB & EVENT SPACE



# LEVEL 13 INSPIRATION



# rockwellgroup

## OUR STORY

Based in downtown New York with an office in Madrid and Los Angeles, we specialize in a wide array of work from luxury hospitality, cultural, and healthcare projects, to educational, product, and set design. A combination of interactive technology, handmade objects, custom fixtures and furniture create environments that seamlessly integrate technology, craftsmanship and design.

Crafting a unique strategy and individual narrative concept for each project is fundamental to Rockwell Group's successful design approach. From the big picture to the smallest detail, the story informs and drives the design.

## OUR SERVICES

- Architecture
- Interior Design
- Custom FF&E Design
- Set Design
- Product Design
- Event Design
- Exhibit Design
- Interactive Design
- Strategy
- Branding

## ROCKWELL GROUP LAB

The LAB explores the intersection of physical space and the digital world. Here, immersive environments come to life through a collaborative approach—as designers, strategists, creative coders, and technologists the LAB tells stories and creates places, activities, and events that bring people together.

TAO GROUP HOSPITALITY - LONDON TROCADERO  
15





**Trocadero, Sky Bar & Restaurant, 7-14 Coventry Street,  
W1D Dispersal Policy**

The Dispersal Procedure is designed to create a harmonious relationship between the venue its guests and its neighbors. In an effort to make the maximum contribution by exercising pro-active measures as customers leave the premises to move customers away from the exit points and its immediate area in such a way as to cause minimum disturbance or nuisance to neighbors, both residential and business, and to make the minimum impact upon the neighborhood in relation to potential nuisance, antisocial behavior and crime.

The Dispersal Procedure is subject to review and will address problems and concerns if they are identified in order to establish a permanent solution to the reduction or elimination of any behavioral or procedural operation.

**Liaison with Neighbours**

Should there be a need, a committee which comprises of representatives of the premises and residential neighbors, along with other persons as appropriate, will be established.

Nearby residents and business owners shall be provided with the contact details for the premises and its management where they are requested along with instructions for how to reach a live representative of the venue during all operational hours.

**End of Evening Operational Policies**

The premises will use volume levels, type of music played and variation of lighting levels to encourage the gradual dispersal of customers during the last part of trading and during the drink-up period.

The door supervisors and other staff shall be trained to politely encourage customers to leave gradually to discourage a mass exodus. Access to the lifts from the 13<sup>th</sup> and 12<sup>th</sup> floor will be managed at all times but in particular during the last part of trading to support the gradual dispersal of customers.

Customers exiting the lifts on the ground floor prior to midnight shall be directed to leave the premises via the Rupert Street entrance.

Customers exiting after midnight shall be directed to leave via the Shaftesbury Avenue exit.

**Notices at Exit**

Highly visible notices will be displayed at all exits requesting customers to respect the needs of local residents and businesses and leave the area quietly.

**Door Supervisors**

Door Supervisors shall -



- encourage customers to drink-up and progress to the exit throughout the latter part of drinking-up time;
- remind customers where necessary to leave quietly;
- ensure the removal of all bottles and glasses from any customer who attempts to leave the premises carrying one;
- encourage customers not to assemble outside the premises and discourage street entertainers and beggars outside the premises;
- direct customers to wait inside the premises if waiting for a taxi and assist taxi's that are summoned.

Management shall provide effective control over photographers in the area of the premises.

Management will also regularly host re-training for all door supervisors and ensure that any new hires receive proper training prior to working at the venue.

**Queuing**

At the busiest trading times – [normally a Wednesday or a Saturday evening] – the following key measures will be employed:

- Sufficient door staff will be deployed outside the premises on Rupert Street to ensure proper and efficient management of any queue which may form outside the premises;
- If a queue starts to form outside the premises then (subject to admission to the premises being allowed via Rupert Street entrance after midnight) the operators shall secure the use of the retail unit adjacent to the entrance lobby and shall incorporate this area as an extended lobby area for guests to queue inside the premises lobby;
- If needed to preserve adequate passing space for pedestrians, temporary barriers shall be used outside the premises;
- Management will liaise with EH and Police to ensure that they are satisfied with the operation of said queuing system.

**Hackney Carriage/Private Hire Cars Arrangement**

The premises will enter into an agreement with one black taxi firm and one executive hire firm to provide transport for customers, with contact numbers made readily available to customers. Management shall use its best endeavors to ensure that both firms comply with the following measures when collecting and delivering customers to and from the premises:

- Taxi and car drivers shall not sound their horns or leave their vehicles to collect customers from the premises after 23:00 except in an emergency.
- Taxi and car drivers shall not double park their vehicle outside the premises;
- Management shall ensure that a member of staff employed at the premises is responsible for supervising and overseeing the allocation of taxi vehicles to customers leaving the premises;
- Management shall use all reasonable endeavors to prevent the use of unlicensed taxis by customers leaving the premises;

Door Supervisors will assist in helping the right customer to the right car. Customers will be able to wait inside the premises while they wait for a taxi.

**Licence offered for surrender as part of licence granted for the Trocadero 12th and 13th floor – 15/02410/LIPT**



**City of Westminster**

64 Victoria Street, London, SW1E 6QP

Schedule 12  
Part A

WARD: St James's  
UPRN: 010033537369

Premises licence

Regulation 33, 34

<b>Premises licence number:</b>	15/02410/LIPT
<b>Original Reference:</b>	06/00699/LIPT

**Part 1 – Premises details**

<b>Postal address of premises:</b>  One London Third Floor To Fifth Floor 1-4 Leicester Square London WC2H 7NA
<b>Telephone Number:</b>

<b>Where the licence is time limited, the dates:</b>  Not applicable
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<b>Licensable activities authorised by the licence:</b>  Performance of Dance Exhibition of a Film Performance of Live Music Playing of Recorded Music Anything of a similar description to Live Music, Recorded Music or Performance of Dance Performance of a Play Late Night Refreshment Sale by Retail of Alcohol
--

<b>The times the licence authorises the carrying out of licensable activities:</b>	
<b>Performance of Dance</b> Monday to Sunday:	09:00 to 03:00
<b>Exhibition of a Film</b> Monday to Sunday:	09:00 to 03:00
<b>Performance of Live Music</b> Monday to Sunday:	09:00 to 03:00
<b>Playing of Recorded Music</b> Monday to Sunday:	09:00 to 03:00
<b>Anything of a similar description to Live Music, Recorded Music or Performance of Dance</b> Monday to Sunday:	09:00 to 03:00

**Performance of a Play**

Monday to Saturday: 09:00 to 23:00  
Sunday: 12:00 to 22:30

**Late Night Refreshment**

Monday to Sunday: 23:30 to 03:30

**Sale by Retail of Alcohol**

Monday to Sunday: 10:00 to 03:00

**The opening hours of the premises:**

Monday to Sunday: 00:00 to 00:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption on the Premises.

**Part 2****Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Central London Investments Limited  
13 Peel Road  
Douglas  
Isle Of Man  
IM1 4LR  
C/O LT Law  
18 Soho Square  
London  
W1D 3QL  
*Electronic Mail : C- lana@ltlaw.co.uk*  
*Business Phone Number : C- 020 3755 5138*

**Registered number of holder, for example company number, charity number (where applicable)**

000593V

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Chase McGuinness

***Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.***

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

<b>Licence Number:</b> BOP_M005760 <b>Licensing Authority:</b> Poole Borough Council
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**Date:** \_\_\_\_\_22 October 2015\_\_\_\_\_

**This licence has been authorised by Miss Susan Patterson on behalf of the Director -  
Public Protection and Licensing.**

## Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
  - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -
- (a) a holographic mark, or
  - (b) an ultraviolet feature.

7. The responsible person must ensure that –

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8
- (i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
  - (ii) For the purposes of the condition set out in paragraph 8(i) above -
    - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
    - (b) "permitted price" is the price found by applying the formula -
$$P = D+(D \times V)$$
Where -
      - (i) P is the permitted price,
      - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
      - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
    - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.
10. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate

## Annex 2 – Conditions consistent with the operating Schedule

11. All drinking vessels used in the venue shall be polycarbonate. All alcohol in glass bottles are to be decanted into polycarbonate containers or polycarbonate carafes prior to being served, with the exception of champagne or bottles of spirits with a minimum size of 70cl supplied by waiter/waitress service to tables. Staff shall clear all empty champagne and spirit bottles promptly from the tables. Customers shall not be permitted to leave their table carrying any such glass bottles or drink directly from the bottle.
12. Notwithstanding condition 11 above, with the written agreement of the Westminster Licensing Police, a copy of which will be held at the premises reception, glass drinking vessels may be used for private or pre-booked events within the lounge/club area.
13. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police, which will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system or searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol
  - (h) any visit by a relevant authority or emergency service
14. An up to date record of all names, badge numbers and times worked of all door supervisors will be maintained daily and made available on request to the Metropolitan Police and the Licensing Authority.
15. "All external promotions shall be notified to the Metropolitan Police Service and a form 696 completed and submitted within 14 days prior to the event, or such less time as agreed with the Police from time to time. When carrying out the risk assessment for the event and holding the event the venue will take into account any reasonable advice received from the Westminster Police Licensing Team and the central Clubs/Promoters Police Team who receive the form 696 (or their equivalent) and upon a reasonable request by Police the venue will not run the event.
16. All security employed at the premises shall wear yellow high viz jackets or tabards  
No alcohol shall be consumed outside the premises nor glasses/glass bottles removed from the premises by patrons when leaving.
17. (a). There shall be an electronic search arch installed and every patron entering the premises when in use under this licence shall pass through the search arch.  
  
Notwithstanding (a) with the written agreement of the Westminster Licensing Police, a copy of which will be held at the premises reception specifying the event and any time restrictions, patrons may enter the premises without passing through the search arch.
18. (a) That all customers entering the premises after 21:00 will have their ID scanned on entry.  
  
(b) Notwithstanding (a) with the written agreement of the Westminster Licensing Police for specified event/s, a copy of which will be held at the premises reception patrons may be admitted at the managers discretion without ID being scanned and recorded, and that a legible record of these peoples names shall be retained on the premises for inspection by the licensing authority and police for a period of 31 days.

The name of the manager authorising the entrance without scanning will also be recorded.

19. Whilst the premises are open to the public the CCTV shall be monitored continuously by a dedicated officer with a Level 2 Award in CCTV Operations (Public Space Surveillance).

### **Annex 3 – Conditions attached after a hearing by the licensing authority**

20. This licence is subject to all the former Rules of Management for Places of Public Entertainment licensed by Westminster City Council, in force from 4 September 1998 and incorporating amendments agreed by the Council on 25 October 1999, 30 June 2000, 16 January 2001 and 1 October 2001
21. Notwithstanding the provisions of Rule of Management No. 6 the premises may remain open for the purposes of this licence from 11pm on each of the days Sunday to Saturday to 3am on the day following.
22. The existing sound system shall not be altered or modified without the approval of the Environmental Health Officer.
23. A noise limiter located in a separate and remote lockable cabinet from the volume control must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service's Community Protection Department so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured to the satisfaction of officers from the Environmental Health Service. The keys securing the noise limiter cabinet shall be held by the applicant only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement with the Environmental Health Service.
24. A sound limiter device shall be fitted to the sound system shall be set to the levels agreed by the Environmental Health Officer. The operational panel shall then be secured and the system will not be altered without the approval of the Environmental Health Officer.
25. No additional sound generation equipment shall be used on the premises without being routed through the sound limiter device.
26. Whenever queuing by customers waiting to enter the premises takes place, that part of the highway shall be swept as often as is necessary to ensure that the area is clean and tidy, and litter and sweepings collected, stored and disposed of in accordance with the approved refuse storage and disposal arrangements.
27. At the close of business each day the premises are open for business, the licensee shall ensure that the highway immediately outside the premises is swept and litter and sweepings collected, stored and disposed of in accordance with the approved refuse storage and disposal arrangements.
28. Queues outside the premises shall be organised by registered door supervisors so that patrons stand no more than two abreast and do not block the pavement or obstruct the entrance or exit to any premises.
29. Loudspeakers shall not be located at or near the entrance to the premises.
30. There shall be suitable and sufficient drug testing equipment available for use by staff.
31. The last hour of trade on each night shall be a winding down period during which:
  - o Subdued music shall be played.
  - o Lighting shall be turned up.
  - o Soft drinks, hot drinks and food shall be available. Hot drinks and water shall be free.
  - o A taxi service shall be available.
  - o Announcements regarding the service shall be made.
  - o Notices concerning the service shall be posted throughout the premises.

32. Door staff shall use reasonable endeavours to encourage customers to keep good order after they leave the premises
33. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
34. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.
35. There shall be no payment made by or on behalf of the licensees to any person for bringing customers to the premises directly off the street.
36. No nudity and all persons on the premises to be decently attired.
37. Substantial food and suitable beverages other than intoxicating liquor (including drinking water) shall be available during the whole of the permitted hours in all parts of the premises where intoxicating liquor is sold or supplied.
38. The maximum numbers of persons accommodated at any one time at the premises (excluding staff) shall not exceed;

In Total over all floors - maximum 1000 persons

The maximum numbers of persons accommodated at any one time per floor shall not exceed;

3rd floor - 387 persons

4th floor - 354

5th floor - 259 persons

39. A daily log is to be maintained to ensure that any capacity limit set for the various floors and the overall capacity of the premises is recorded hourly and can be properly monitored. Information regarding the authorised officer will be given to an authorised officer or Police Officer on request.
40. At all times the premises are used under this licence the door staff shall be registered by the Security Industry Authority as appropriate and shall consist of a door supervisor outside the entrance, two members of staff (male or female) conducting/supervising searches, staff on the floor of the licensed area and a supervisor of the door supervisors.
41. The last hours or trade on each night shall be a winding down period during which subdued music shall be played.
42. If any entertainment is provided for children or if an entertainment is provided at which the majority of persons attending are children, then, if the number of children attending the entertainment exceeds 100, it shall be the duty of the holder of the premises licence (or the holder of the club premises certificate):
  - (a) to station and keep stationed wherever necessary a sufficient number of adult attendants, properly instructed as to their duties, to prevent more children or other persons being admitted to the building, or to any part thereof, than the building or part can properly accommodate,

- (b) to control the movement of the children and other persons admitted while entering and leaving the building or any part thereof, and
  - (c) to take all other reasonable precautions for the safety of the children.
- 43. The sale of intoxicating liquor shall be ancillary to the provision of music and dancing and substantial refreshment.
- 44. Alcohol may only be sold for consumption on the premises.
- 45. For the last 30 minutes of trade on each day alcohol shall not be sold.
- 46. A proof of age scheme (Challenge 21) shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport"
- 47. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:
  - (a) The Police (and where appropriate, the London Ambulance Service) are called without delay, using emergency telephone number 999;
  - (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the Police;
  - (c) As is reasonably practicable, the crime scene is preserved so as to enable a full forensic investigation to be carried out by the Police; and
  - (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises."

'Serious assault' includes (but is not limited to) any assault in which emergency medical treatment is required and any assault in which a weapon is used.

- 48. The premises shall ensure that they are members of the local pubwatch or other local crime reduction scheme approved by the police, as well as the local radio scheme.

## **Annex 4 – Plans**

Attached



Schedule 12  
Part B

WARD: St James's  
UPRN: 010033537369

**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

Premises licence  
summary

Regulation 33, 34

Premises licence number:

15/02410/LIPT

### Part 1 – Premises details

#### Postal address of premises:

One London  
Third Floor To Fifth Floor  
1-4 Leicester Square  
London  
WC2H 7NA

#### Telephone Number:

#### Where the licence is time limited, the dates:

Not applicable

#### Licensable activities authorised by the licence:

Performance of Dance  
Exhibition of a Film  
Performance of Live Music  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

#### The times the licence authorises the carrying out of licensable activities:

##### Performance of Dance

Monday to Sunday: 09:00 to 03:00

##### Exhibition of a Film

Monday to Sunday: 09:00 to 03:00

##### Performance of Live Music

Monday to Sunday: 09:00 to 03:00

##### Playing of Recorded Music

Monday to Sunday: 09:00 to 03:00

##### Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Sunday: 09:00 to 03:00

**Performance of a Play**

Monday to Saturday: 09:00 to 23:00  
Sunday: 12:00 to 22:30

**Late Night Refreshment**

Monday to Sunday: 23:30 to 03:30

**Sale by Retail of Alcohol**

Monday to Sunday: 10:00 to 03:00

**The opening hours of the premises:**

Monday to Sunday: 00:00 to 00:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption on the Premises.

**Name and (registered) address of holder of premises licence:**

Central London Investments Limited  
13 Peel Road  
Douglas  
Isle Of Man  
IM1 4LR  
C/O LT Law  
18 Soho Square  
London  
W1D 3QL

**Registered number of holder, for example company number, charity number (where applicable)**

000593V

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Chase McGuinness

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** \_\_\_\_\_ 22 October 2015 \_\_\_\_\_

This licence has been authorised by Miss Susan Patterson on behalf of the Director - Public Protection and Licensing.

**Licence offered for surrender as part of licence granted for the Trocadero 12th and 13th floor – 20/03425/LIPDPS**



**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

Schedule 12  
Part A

WARD: St James's  
UPRN: 100023472818

Premises licence

Regulation 33, 34

Premises licence number:

20/03425/LIPDPS

Original Reference:

05/02759/LIPCV

**Part 1 – Premises details**

**Postal address of premises:**

Rainforest Cafe  
20-24 Shaftesbury Avenue  
London  
W1D 7EU

**Telephone Number:**

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Performance of Live Music  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Late Night Refreshment  
Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Performance of Dance**

Monday to Sunday: 09:00 to 03:00

**Performance of Live Music**

Monday to Sunday: 09:00 to 03:00

**Playing of Recorded Music**

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Sunday: 09:00 to 03:00

**Late Night Refreshment**

Monday to Saturday: 23:00 to 03:30  
Sunday: 23:00 to 03:00

**Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit**

**Sale by Retail of Alcohol**

Monday to Saturday: 10:00 to 03:00

Sunday: 12:00 to 22:30

*For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1*

**The opening hours of the premises:**

Monday to Saturday: 09:00 to 03:30  
Sunday: 09:00 to 03:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Trocadero (London) Hotel Limited  
16 Babmaes Street  
London  
SW1Y 6HD

**Registered number of holder, for example company number, charity number (where applicable)**

09162589

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Daphne D'alesio

*Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.*

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Licence Number:** 870530  
**Licensing Authority:** London Borough of Southwark

**Date:** 7<sup>th</sup> May 2020

**Signed:**

pp



This licence has been authorised by Karyn Abbott on behalf of the Director - Public Protection and Licensing.

## Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
  - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,

- (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

**Conditions reproducing the effect of conditions subject to which the existing licences have effect:**

**Conditions related to Regulated Entertainment:**

9. This licence is subject to all the former Rules of Management for Places of Public Entertainment licensed by Westminster City Council, in force from 4 September 1998 and incorporating amendments agreed by the Council on 25 October 1999, 30 June 2000, 16 January 2001 and 1 October 2001.
10. On New Year's Eve the premises can remain open for the purpose of providing regulated entertainment from the time when the provision of regulated entertainment must otherwise cease on New Year's Eve to the time when regulated entertainment can commence on New Year's Day (or until midnight on New Year's Eve where no regulated entertainment takes place on New Year's Day).
11. Notwithstanding the provisions of Rule of Management No. 6 the premises may remain open for the purposes of this licence from 23:00 on each of the days Sunday to Saturday to 03:00 on the day following.
12. An attendant shall be stationed in the shop the whole time that the premises are open to the public.
13. The number of persons accommodated at any one time (excluding staff) shall not exceed: Basement - 470; Sub-Basement - 150.

**Conditions Relating to the Sale of Alcohol**

14. Substantial food and suitable beverages other than intoxicating liquor (including drinking water) shall be available during the whole of the permitted hours in all parts of the premises where intoxicating liquor is sold or supplied.

15. No gaming otherwise than by machines authorised under part III, Gaming Act, 1968.
16. No striptease, no nudity and all persons on the premises to be decently attired.
17. There shall be no payment made by or on behalf of the licensees to any person for bringing customers to the premises.

**Conditions which reproduce the effect of any restriction imposed on the use of the premises by specified attachments**

Monday to Saturday

18. (a) Subject to the following paragraphs, the permitted hours on weekdays shall commence at 10:00 (12.00 on Christmas Day and Good Friday) and extend until 03:00 on the morning following, except that -
  - (i) the permitted hours shall end at 00:00 midnight on any day on which music and dancing is not provided after midnight; and
  - (ii) on any day that music and dancing end between 00:00 midnight and 03:00, the permitted hours shall end when the music and dancing end;
- (b) In relation to the morning on which summer time begins, paragraph (a) of this condition shall have effect with the substitution of references to 04:00 for references to 03:00.
- (c) The sale of alcohol must be ancillary to the use of the premises for music and dancing and substantial refreshment.
- (d) The permitted hours on New Year's Eve will extend to the start of permitted hours on the following day, or if there are no permitted hours on 1 January, to 00.00 on New Year's Eve.

NOTE - The above restrictions do not prohibit:

- (a) during the first thirty minutes after the above hours the consumption of the alcohol on the premises;
- (b) during the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
- (c) the sale or supply of alcohol to or the consumption of alcohol by any person residing in the licensed premises;
- (d) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- (e) the sale of alcohol to a trader or registered club for the purposes of the trade or club;
- (f) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of her Majesty's naval, military or air forces;
- (g) the taking of alcohol from the premises by a person residing there;
- (h) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied;
- (i) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

In this condition, any reference to a person residing in the premises shall be construed as including a person not residing there but carrying on or in charge of the business on the premises.

Sunday

19. Alcohol shall not be sold, supplied, consumed in or taken from the premises except during permitted hours.

In this condition, permitted hours means:

- (a) On Sundays, other than Christmas Day or New Year's Eve, 12.00 noon to 22.30.
- (b) On Christmas Day, 12.00 to 15.00 and 19.00 to 22.30.
- (c) On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, 00.00 midnight on 31st December).

NOTE - The above restrictions do not prohibit:

- (a) during the first twenty minutes after the above hours the consumption of the alcohol on the premises;
- (b) during the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
- (c) during the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking table meals there if the alcohol was supplied for consumption as ancillary to the meals;
- (d) the sale or supply of alcohol to or the consumption of alcohol by any person residing in the licensed premises;
- (e) the ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- (f) the sale of alcohol to a trader or registered club for the purposes of the trade or club;
- (g) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- (h) the taking of alcohol from the premises by a person residing there;
- (i) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied;
- (j) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

In this condition, any reference to a person residing in the premises shall be construed as including a person not residing there but carrying on or in charge of the business on the premises.

20. No person under fourteen shall be in the bar of the licensed premises during the permitted hours unless one of the following applies:
- (a) He is the child of the holder of the premises licence.
  - (b) He resides in the premises, but is not employed there.
  - (c) He is in the bar solely for the purpose of passing to or from some part of the premises which is not a bar and to or from which there is no other convenient means of access or egress.
  - (d) The bar is in railway refreshment rooms or other premises constructed, fitted and intended to be used bona fide for any purpose to which the holding of the licence is ancillary.

In this condition "bar" includes any place exclusively or mainly used for the consumption of intoxicating liquor. But an area is not a bar when it is usual for it to be, and it is, set apart for the service of table meals and alcohol is only sold or supplied to persons as an ancillary to their table meals.

21. If any entertainment is provided for children or if an entertainment is provided at which the majority of persons attending are children, then, if the number of children attending the entertainment exceeds 100, it shall be the duty of the holder of the premises licence (or the holder of the club premises certificate):

- (a) to station and keep stationed wherever necessary a sufficient number of adult attendants, properly instructed as to their duties, to prevent more children or other persons being admitted to the building, or to any part thereof, than the building or part can properly accommodate,
  - (b) to control the movement of the children and other persons admitted while entering and leaving the building or any part thereof, and
  - (c) to take all other reasonable precautions for the safety of children.
22. The terminal hour for late night refreshment on New Year's Eve is extended to 05.00 on New Year's Day.

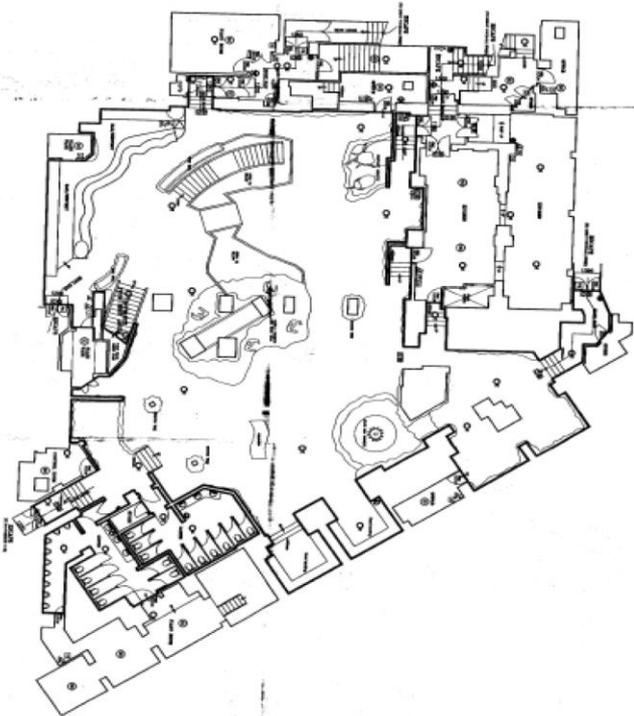
**Annex 2 – Conditions consistent with the operating Schedule**

None

**Annex 3 – Conditions attached after a hearing by the licensing authority**

23. When a customer chooses to pay by credit card, he/she will be presented with an itemised bill upon final payment, showing details of all drinks and food purchased.





Notes:

- 1. ALL WORK TO BE IN ACCORDANCE WITH THE BUILDING REGULATIONS 2000.
- 2. ALL WORK TO BE IN ACCORDANCE WITH THE FIRE ALARMS AND DETECTION REGULATIONS 2002.
- 3. ALL WORK TO BE IN ACCORDANCE WITH THE ELECTRICAL REGULATIONS 2002.
- 4. ALL WORK TO BE IN ACCORDANCE WITH THE MECHANICAL REGULATIONS 2002.
- 5. ALL WORK TO BE IN ACCORDANCE WITH THE PLUMBING REGULATIONS 2002.
- 6. ALL WORK TO BE IN ACCORDANCE WITH THE SANITATION REGULATIONS 2002.
- 7. ALL WORK TO BE IN ACCORDANCE WITH THE STRUCTURAL REGULATIONS 2002.
- 8. ALL WORK TO BE IN ACCORDANCE WITH THE THERMAL INSULATION REGULATIONS 2002.
- 9. ALL WORK TO BE IN ACCORDANCE WITH THE VENTILATION REGULATIONS 2002.
- 10. ALL WORK TO BE IN ACCORDANCE WITH THE WATER SUPPLY REGULATIONS 2002.
- 11. ALL WORK TO BE IN ACCORDANCE WITH THE WASTE DISPOSAL REGULATIONS 2002.
- 12. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING TIME REGULATIONS 2002.
- 13. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING CONDITIONS REGULATIONS 2002.
- 14. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING HOURS REGULATIONS 2002.
- 15. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SAFETY REGULATIONS 2002.
- 16. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING STANDARDS REGULATIONS 2002.
- 17. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING TOOLS REGULATIONS 2002.
- 18. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING TRAINING REGULATIONS 2002.
- 19. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING EQUIPMENT REGULATIONS 2002.
- 20. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING PROCEDURES REGULATIONS 2002.
- 21. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING DOCUMENTS REGULATIONS 2002.
- 22. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING RECORDS REGULATIONS 2002.
- 23. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING COMMUNICATIONS REGULATIONS 2002.
- 24. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING INFORMATION REGULATIONS 2002.
- 25. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING KNOWLEDGE REGULATIONS 2002.
- 26. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SKILLS REGULATIONS 2002.
- 27. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING EXPERIENCE REGULATIONS 2002.
- 28. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING REPUTATION REGULATIONS 2002.
- 29. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING REFERENCES REGULATIONS 2002.
- 30. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING RECOMMENDATIONS REGULATIONS 2002.
- 31. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING ADVICE REGULATIONS 2002.
- 32. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING GUIDANCE REGULATIONS 2002.
- 33. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SUPPORT REGULATIONS 2002.
- 34. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING ASSISTANCE REGULATIONS 2002.
- 35. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING HELP REGULATIONS 2002.
- 36. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING AID REGULATIONS 2002.
- 37. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SUPPORTIVE REGULATIONS 2002.
- 38. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING ASSISTIVE REGULATIONS 2002.
- 39. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING HELPER REGULATIONS 2002.
- 40. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING AIDERS REGULATIONS 2002.
- 41. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SUPPORTERS REGULATIONS 2002.
- 42. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING ASSISTERS REGULATIONS 2002.
- 43. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING HELPERS REGULATIONS 2002.
- 44. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING AIDERS REGULATIONS 2002.
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- 47. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING HELPERS REGULATIONS 2002.
- 48. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING AIDERS REGULATIONS 2002.
- 49. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING SUPPORTERS REGULATIONS 2002.
- 50. ALL WORK TO BE IN ACCORDANCE WITH THE WORKING ASSISTERS REGULATIONS 2002.

THE OFFICE OF THE ARCHITECT OF THE  
 CITY OF LONDON  
 100, BARRACK LANE, LONDON EC3A 3AB  
 TEL: 020 7608 3200  
 FAX: 020 7608 3201  
 WWW: WWW.AOCLONDON.CO.UK

NO.	DESCRIPTION	DATE
1	REVISED	10/01/01
2	REVISED	10/01/01
3	REVISED	10/01/01
4	REVISED	10/01/01
5	REVISED	10/01/01
6	REVISED	10/01/01
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50	REVISED	10/01/01

**BANJOHNEY CAFE**  
 TROCKLEBRO  
 LONDON

**LICENSING DINING**  
**BASEMENT FLOOR**  
**LEVEL**

DATE: 10/01/01  
 DRAWN: J. JONES  
 CHECKED: M. SMITH  
 SCALE: 1:100

**PEMBROOK**  
 Design & Management  
 100, BARRACK LANE, LONDON EC3A 3AB  
 TEL: 020 7608 3200  
 FAX: 020 7608 3201  
 WWW: WWW.PEMBROOK.CO.UK



**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

Schedule 12  
Part B

WARD: St James's  
UPRN: 100023472818

Premises licence  
summary

Regulation 33, 34

Premises licence number:

20/03425/LIPDPS

#### Part 1 – Premises details

##### Postal address of premises:

Rainforest Cafe  
20-24 Shaftesbury Avenue  
London  
W1D 7EU

##### Telephone Number:

##### Where the licence is time limited, the dates:

Not applicable

##### Licensable activities authorised by the licence:

Performance of Dance  
Performance of Live Music  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Late Night Refreshment  
Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit  
Sale by Retail of Alcohol

##### The times the licence authorises the carrying out of licensable activities:

###### Performance of Dance

Monday to Sunday: 09:00 to 03:00

###### Performance of Live Music

Monday to Sunday: 09:00 to 03:00

###### Playing of Recorded Music

###### Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Sunday: 09:00 to 03:00

###### Late Night Refreshment

Monday to Saturday: 23:00 to 03:30

Sunday: 23:00 to 03:00

**Private Entertainment consisting of dancing, music or other entertainment of a like kind for consideration and with a view to profit**

**Sale by Retail of Alcohol**

Monday to Saturday: 10:00 to 03:00  
Sunday: 12:00 to 22:30

*For times authorised for Christmas, New Year and Good Friday see conditions at Annex 1*

**The opening hours of the premises:**

Monday to Saturday: 09:00 to 03:30  
Sunday: 09:00 to 03:00

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Name and (registered) address of holder of premises licence:**

Trocadero (London) Hotel Limited  
16 Babmaes Street  
London  
SW1Y 6HD

**Registered number of holder, for example company number, charity number (where applicable)**

09162589

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Daphne D'alesio

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** 7<sup>th</sup> May 2020

**Signed:**

pp



This licence has been authorised by Karyn Abbott on behalf of the Director - Public Protection and Licensing.

**Licence & Appeal History**

<b>Licence Number</b>	<b>Application</b>	<b>Date of Decision</b>	<b>Decision</b>
18/00656/LIPN	Application for new premises	18.08.2005	Granted at Licensing Sub-Committee
20/12016/LIPN	Application for new premises	22.04.2021	Refused at Licensing Sub-Committee

There is no appeal history for the premises.

**CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING**

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

**Mandatory Conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or

less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -
- $$P = D + (D \times V)$$
- Where -
- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. All persons guarding against the premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority

## **Conditions consistent with the operating schedule**

10. There shall be no sales of hot food or hot drink for consumption 'off' the premises after 23:00 hours except to hotel residents and their bona fide guests.
11. The maximum number of persons permitted on the premises at any one time (excluding staff) shall not exceed:
  - a. 12th floor xxx persons;
  - b. 13th floor xxx persons.

With no more than 1000 persons at any one time.

12. (a) On the 12th floor, seating shall be provided internally and on the terrace for a minimum of 70% of those that can be accommodated in that area. Waiter/waitress service shall be available to all customers seated throughout the 12th floor.  
  
(b) On the 13th floor, the sale of alcohol shall be ancillary to music and dancing and substantial refreshment within the Clubroom and, within the Flex Event Space it shall be ancillary to pre-booked or ticketed events and/or functions and dining.
13. Where permitted to use the entrance on Rupert Street for admission to the premises beyond midnight and until the terminal hours for admissions then the area hatched green (on the right of Rupert Street entrance lobby) shall be secured as an overflow holding area that can be used by management and the door team to increase the available space for customers to queue internally whilst waiting for admission to the 12th and 13th floors.
14. There shall be no facilities for dancing on the 12th floor, including the roof terrace.
15. For any pre-booked event or occasion involving a licensable activity when a guest list is in operation, only a Director of the managing company, the Premises Licence Holder, the Designated Premises Supervisor or the Duty Manager will be authorised to add additional names to the guest list. Any additions less than 48 hours before the pre-booked event or occasion must be legibly entered on the list and signed for by the Director, the Premises Licence Holder, the Designated Premises Supervisor or the Duty Manager. This list will be kept for a period of 28 days following the event and will be made available immediately for inspection upon request by a Police Officer or authorised Council Officer.
16. All windows and external doors leading to the 12th floor roof terrace shall be kept closed after 23:00 hours, except for the immediate access and egress of persons.
17. Admission to the 12th and 13th floor licensed areas from the street by members of the public shall only be via the ground floor Sky Bar lift lobby
18. No alcohol shall be consumed by customers more than 30 minutes after the permitted terminal hour for the supply of alcohol. (This shall not apply to hotel residents and their bona fide guests).

### **The Metropolitan Police have proposed the following amended condition**

No alcohol shall be consumed by customers more than 30 minutes after the permitted terminal hour for the supply of alcohol. (This shall not apply to hotel residents and their bona fide guests). Guests limited to 5

19. (a) From 21:00 hours a minimum of 2 door staff shall be on duty in the ground floor lobby area and a minimum of 1 on duty on the 12th and 13th floors whilst open to the public (excludes hotel residents and bona fide guests) for licensable activities. This shall be increased to a ratio of 1:75 (or part thereof) from 22:00 hours on the 12th and 13th floors until those areas are closed to the public for licensable activities.  
(b) Prior to 21:00 hours, the need for door staff shall be determined by risk assessment carried out by the DPS.  
(c) On any occasion prior to 21:00 hours where the premises are open to the public and no door staff are on duty then a member of staff shall be on duty in the ground floor lobby area to meet and greet customers.
20. At least one member of door staff deployed to the ground floor and to each floor (12th and 13th) from 21:00 hours (as required by condition 10) shall wear a Body Worn Video Camera capable of recording audio and video in any light condition as per the minimum requirements of the Westminster Police Licensing Team. All recordings for BWV shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of police or authorized officers throughout the preceding 31 day period.
21. When Body Worn Video systems are in use then they will be deployed immediately during any verbal altercation or use of force by any member of staff.

**The Metropolitan Police have proposed the following amended condition**

When Body Worn Video systems are in use then they will be deployed immediately during any verbal altercation or use of force by any member of staff. All ejections shall be recorded on BWV

22. All staff engaged in the use of Body Worn Video shall receive relevant training to ensure they are confident in its use. A record will be kept on the premises of which staff have been trained. This record will be available to the relevant authority for inspection upon request and shall be retained for a minimum of 12 months.
23. (a) The premises shall install and maintain a comprehensive CCTV and Body Worn Video system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points, lifts (internal area) and lift areas will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.  
  
(b) The CCTV system shall provide coverage of the external area outside all public entrances. It shall provide coverage of queues to enter the premises and designated smoking areas, customer search areas and vehicle drop off areas by the entrances
24. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open for licensable activities. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested (including where applicable any Body Worn Video system) subject to Data Protection requirements.
25. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police subject to Data Protection

requirements. It must be completed within 24 hours of the incident and will record the following:

- a) all crimes reported to the venue,
- b) all ejections of patrons,
- c) any complaints received concerning crime and disorder,
- d) any incidents of disorder,
- e) any faults in the CCTV or Body Worn Video system,
- f) any refusal of the sale of alcohol,
- g) any visit by a relevant authority or emergency service.

**The Metropolitan Police have proposed the following amended condition**

An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police subject to Data Protection requirements. It must be completed within 24 hours of the incident and will record the following:

- a) all crimes reported to the venue,
- b) all ejections of patrons,
- c) any complaints received concerning crime and disorder,
- d) any incidents of disorder,
- e) any faults in the CCTV or Body Worn Video system, search wands
- f) any refusal of the sale of alcohol,
- g) any visit by a relevant authority or emergency service.
- h) all seizures of drugs or offensive weapons

- 26. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport, military ID, biometric resident permit or proof of age card with the PASS Hologram.
- 27. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 28. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental Health Service and access shall only be by persons authorised by the Premises licence holder. The limiter shall not be altered without prior agreement with the Environmental Health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental Health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
- 29. (a) Loudspeakers shall not be located in the ground floor entrance lobby unless there is a sound lobby, or outside the premises building.  
(b) On the 12th floor external terrace, live music (which does not involve percussion) shall be permitted until 22:00 hours and recorded music permitted until 00:00 hours. Live music, (including percussion) and recorded music shall however be permitted beyond these times and until 03:00 hours if the external terrace is enclosed with a retractable roof to the satisfaction of EH.

30. There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under a Sexual Entertainment Venue Licence.
31. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
32. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
33. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
34. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
35. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
36. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
37. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
38. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
39. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
40. With the exception of fresh produce, no deliveries to the premises shall take place between 23:00 hours and 08:00 hours the following day.
41. The licence holder shall enter into an agreement with a hackney carriage and/or private carriage firm to provide transport for customers, with contact numbers made readily available to customers who will be encouraged to use such services.
42. The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by SIA trained personnel so as to ensure that there is no public nuisance or obstruction to the public highway.
43. There shall be no payment made by or on behalf of the licence holder to any person for bringing customers to the premises directly off the street.
44. Any events which are not pre booked private or corporate events but are externally promoted events shall be risk assessed. A documented risk assessment will be completed 10 days prior to the event and retained for a minimum of 31 days afterwards and be made immediately available for viewing by the Responsible Authorities upon request. When carrying out the risk assessment for the event and holding the event, the premises will take into account any reasonable advice received from the Metropolitan Police.

45. A representative of the premises licence holder shall attend the local Pub watch meetings.
46. There shall be No entry/Re-entry (excluding persons exiting to smoke) to the premises after 02:00 hours on each day.
47. An attendant shall be on duty in the cloakroom during the whole time that it is in use.
48. (a) An attendant shall be on duty in the male and female toilets areas (within the licensed area) from 21:00 hours daily until the premises are closed to the public (excluding hotel residents and bona fide guests).  
(b) Attendants shall be equipped with a means of alerting security without delay, e.g, radio, BWV, or personal alarm which shall be kept on their person.
49. No advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services shall be inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree, or any other property, or be distributed to the public.
50. (a) All drinking vessels used in the venue shall be made from a sustainable material other than glass. All drinks in glass bottles are to be decanted into non glass containers or non-glass carafes prior to being served, with the exception of champagne, wine or bottles of spirits with a minimum size of 70 CL supplied by way of waiter/waitress service to tables. Staff shall clear all empty champagne and spirit bottles promptly from the table. Customers shall not be permitted to leave their table carrying any such glass bottle or drink directly from the bottle.  
(b) Notwithstanding the above, with the written agreement of Westminster Licensing Police, a copy of which will be held at the premises reception, glass drinking vessels made be used for private or pre booked events within the function room on the 13th floor.

**The Metropolitan Police have proposed the following amended condition**

- (a) After midnight, all drinking vessels used in the venue shall be made from a sustainable material other than glass. All drinks in glass bottles are to be decanted into non glass containers or non-glass carafes prior to being served, with the exception of champagne, wine or bottles of spirits with a minimum size of 70 CL supplied by way of waiter/waitress service to tables. Staff shall clear all empty champagne and spirit bottles promptly from the table. Customers shall not be permitted to leave their table carrying any such glass bottle or drink directly from the bottle.
51. From 23:00 hours, a full pat-down search of all entrants and bag search, shall be conducted by properly trained security staff of the appropriate gender. Searching will be supplemented using two functional metal detecting wands. All searches will be covered by the premises CCTV system. Prior to 23:00 hours, searching shall be based on a risk assessment by designated security staff.
52. After 21:00 hours, designated queuing and smoking area shall be enclosed within appropriate barriers to ensure that the footway is kept clear and constantly monitored by security personnel and/or staff.

**The Metropolitan Police have proposed the following amended condition**

After 21:00 hours, designated queuing and smoking area shall be enclosed within appropriate barriers to ensure that the footway is kept clear and constantly monitored by security personnel and/or staff. There shall be a limit of 12 smokers at any one time

53. In the event that an assault involving an injury or of a sexual nature is committed on the premises (or appears to have been committed), the management will immediately ensure that:
- a. the Police (and, where appropriate, the London Ambulance Service) are called without delay;
  - b. all measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the Police;
  - c. the crime scene is preserved so as to ensure a full forensic investigation to be carried out by the Police;

such other measures are taken (as appropriate) to fully protect the safety of all persons on the premises.

54. Where the premises are open for the sale of alcohol for consumption on the premises (other than hotel residents and bona fide guests) then from 22:00 hours a personal licence holder shall be on duty.
55. When not in use for licensable activities but accessible to customer after 22:00 hours for smoking then the designated smoking areas on the 12th floor terrace shall be monitored by at least one door supervisor and shall be covered by the venue's CCTV system.

**The Metropolitan Police have proposed the following amended condition**

When accessible to customer after 22:00 hours for smoking then the designated smoking areas on the 12<sup>th</sup> floor terrace shall be monitored by at least one door supervisor and shall be covered by the venue's CCTV system

56. After 22:00, all security engaged outside the entrance to the premises, or supervising or controlling queues outside the premises, shall wear high visibility yellow jackets or vests. Security staff shall display their SIA licence at all times when on duty. At the commencement of duty, all security personnel must have their names and licence number logged with date and time. Names must be legible and appropriate for a legal document. The log shall be made available for inspection of the Responsible Authorities upon request and be retained for a minimum of 31 days.
57. After 22:00, registered door supervisors shall ensure that the specified capacities are adhered to at all material times. Before 22:00 registered door supervisors and / or staff shall ensure that the specified capacities are adhered to at all material times. A daily log is to be maintained to ensure that any capacity limit set is recorded hourly and can be properly monitored. Information regarding the capacity will be given to an authorised officer or police officer on request
58. A traffic marshal shall be employed by management from 22:00 on Friday, Saturday and any other time deemed necessary by the premises licence Holder. They shall remain on duty until all customers have left the immediate vicinity of the premises to ensure, as far as reasonably practicable, there is no obstruction on Rupert St in the immediate vicinity of the premises from customers or vehicles linked to the premises. The Traffic Marshal shall wear a high visibility jacket of a different colour to those worn by SIA door staff and marked 'traffic marshal' to be clearly identifiable in this role and equipped with a radio link to security.
59. (a) SIA door staff shall from midnight until the premises are closed to the public (plus 30 minutes), monitor Rupert Street and Shaftesbury Avenue to encourage the quiet dispersal of customers.  
(b) Designated street marshals and noise control officers will be deployed as identified from time to time, from midnight.

60. Customer facing front of house staff shall receive at least basic training in Conflict Management provided by a qualified source. Training records for such staff shall be kept on the premises and provided to the Responsible Authorities for viewing upon request.
61. (a) After 21:00 hours, the lift lobby area on the ground floor shall be monitored by at least one SIA door supervisor who shall direct patrons into lifts which are designated for use by the 12th and 13th floors. Those lifts will have CCTV cameras fitted within the lifts.  
(b) During high-risk times as identified by the premises licence holder, door staff shall ride in the lifts with guests.  
(c) Upon disembarking, there will be a reception area to greet patrons on the 12th and 13th floors before they are directed to the relevant area of the premises.
62. The premises licence holder shall ensure that the management team register and successfully complete the nationally recognised counter terrorism training product referred to as ACT eLearning package or can demonstrate that the ACT eLearning product has been successfully completed within the preceding 12 months and that all front of house staff employed by or at the premises complete the ACT eLearning within a reasonable period not exceeding 3 months from the day they start their employment.
63. No licensable activities shall take place at the premises until the premises has been assessed as satisfactory by the Environmental Health Consultation Team at which time this condition shall be removed from the Licence by the licensing authority.
64. Before the premises open to the public the plans as deposited will be checked by the Police and Environmental Health Consultation Team to ensure they are an accurate reflection of the premises constructed. Where the premises layout has changed during the course of construction new plans shall be provided to the Environmental Health Consultation Team and the Licensing Authority. This condition shall be removed by the Licensing Team once satisfied.
65. No licensable activities shall take place at the premises until the capacity of the 12th and 13th floors have been determined by the Environmental Health Consultation Team and the Licensing Authority has replaced this condition on the licence with a condition detailing the capacity so determined.
66. The applicants contend that this application can be treated as an exception to policy upon the basis of the following:
  - (a) Premises Licence 15/02410/LIPT relating to 1-4 Leicester Square (which the first applicant previously offered to surrender when Licence 18/00656/LIPN was granted), together with Licence 18/00656/LIPN, will be surrendered subject to the grant of this application;
  - (b) Premises Licence 20/03425/LIPDPS relating to the Rainforest Cafe at 20-24 Shaftesbury Avenue will be surrendered by the first applicant, subject to the grant of the linked application described below (58a) and the satisfaction of works conditions relating to this application and the application described at 58(a);
  - (c) The capacity for the Piccadilly Institute stated within Premises Licences 19/09064/LIPN and 21/04481/LIPDPS shall be reduced by 380 as a result of the linked application described below (58b).
67. To support the exception to policy argument, the below linked applications will be submitted following the grant of this licence application:
  - (a) New Premises Licence application for the Rainforest Café at 20-24 Shaftesbury Avenue authorising the use of the premises as a restaurant (with a holding bar) until midnight;
  - (b) Two minor variation applications to reduce the capacity for the Piccadilly Institute by 380 persons.

Conditions 57 and 58 above to be removed upon satisfaction of the works conditions at 54 to 56 above, and to a works condition which will be incorporated in the application referred to at Condition 58 (a).

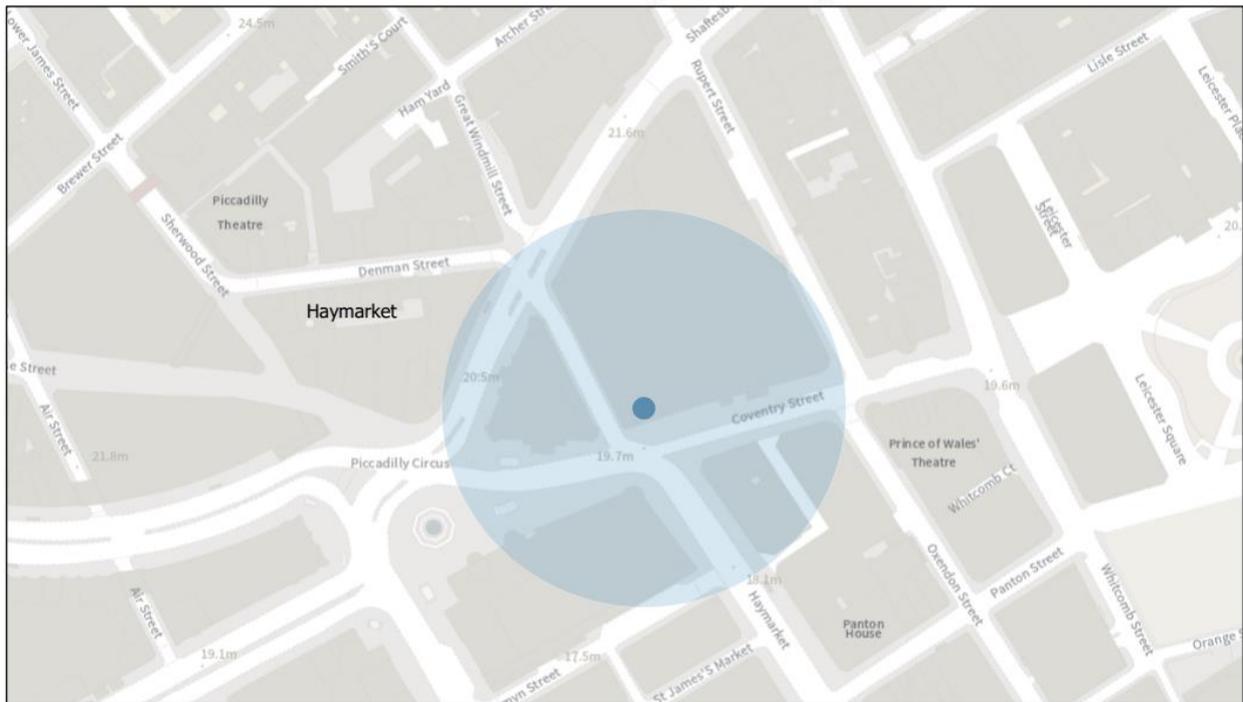
### **Conditions proposed by the Environmental Health**

**None**

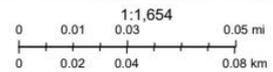
### **Conditions proposed by the Police**

68. A copy of the dispersal policy shall be available on the premises for inspection
69. (a) After 23:00 hours, all customers entering the premises shall have their ID scanned on entry, save for when a biometric scanning system is in place. The details recorded shall include a live facial image capture of the customer and capture the photographic identification produced. The details recorded by the ID scanner system shall be made available to the Police and the local authority upon request.
- (b) The requirement in (a) above is subject to the following exceptions, namely that a maximum number of **(25)** guests per night may be admitted at the Managers discretion without necessarily photo ID being scanned and recorded. The admission of such guests however shall be in accordance with the following procedure:
- (i) The DPS shall approve in writing the names of a maximum of three managers other than him/herself who are authorised to sign in such guests.
- (ii) A legible record (the signing in sheet) of those guest's name shall be retained on the premises for inspection by the licensing authority and Police for a minimum period of 31 days. The name of the DPS approved manager authorising the admission will also be recorded by that manager,
- (iii) Guests shall be required to produce some form of ID such as a bank card (or emailed electronic photo ID) and ID scan entry with a live photo shall be created.
- (iv) Where there are appropriate reasons for a guest not to be able to produce ID and be subject to ID scan, the Approved Manager may still permit entry. In such circumstance he shall also record the reasons for this in the signing in sheet.
- (c) Notwithstanding (a) above, patrons who are attending a pre-booked private event at the premises do not need to have their ID Scanned on entry and instead a written guest list shall be held at reception for the event, and will be retained for 31 days after the event for inspection by the police and responsible authorities upon request.

**Trocadero Hotel - Sky Bar & Lounge**



08/04/2021, 11:51:46



Resident count = 27

<b><u>Licensed Premises within 75 metres of the Trocadero Hotel - Sky Bar &amp; Lounge</u></b>			
<b>Licence Number</b>	<b>Trading Name</b>	<b>Address</b>	<b>Time Period</b>
18/00656/LIPN	Trocadero Hotel/Sky Bar & Restaurant	Trocadero 13 Coventry Street London W1D 7DH	Monday to Sunday; 00:00 - 00:00
20/07563/LIPDPS	Five Guys	Trocadero 13 Coventry Street London W1D 7DH	Sunday; 10:00 - 22:30   Monday to Thursday; 10:00 - 23:30   Friday to Saturday; 10:00 - 00:00
17/08106/LIPN	Unit 4 - Happy Bar And Grill	Trocadero 13 Coventry Street London W1D 7DH	Sunday; 08:00 - 22:30   Monday to Thursday; 08:00 - 23:30   Friday to Saturday; 08:00 - 00:00
20/02784/LIPCH	Picturehouse Central	Trocadero 13 Coventry Street London W1D 7DH	Monday to Sunday; 00:00 - 23:59

18/12412/LIPN	Not Recorded	The London Pavillion 1 Piccadilly London W1J 0DA	Monday to Sunday; 10:00 - 00:30
15/03210/LIPDPS	Ripley's Believe It Or Not!	The London Pavillion 1 Piccadilly London W1J 0DA	Monday to Sunday; 10:00 - 00:00
20/09885/LIPDPS	Not Recorded	Ground Floor Unit G2 The London Pavillion 1 Piccadilly London W1J 0DA	Monday to Sunday; 00:00 - 00:00
20/07366/LIPCH	Aberdeen Steak House	21-22 Coventry Street London W1D 7AE	Sunday; 10:00 - 00:00   Monday to Saturday; 10:00 - 01:00   Sundays before Bank Holidays; 10:00 - 01:00
20/09323/LIPDPS	Hard Rock Cafe	Criterion Building 225-229 Piccadilly London W1J 9HR	Friday to Saturday; 10:00 - 02:30   Sunday to Thursday; 10:00 - 01:30
19/05762/LIPDPS	Hard Rock Cafe	Criterion Building 225-229 Piccadilly London W1J 9HR	Friday to Saturday; 10:00 - 02:30   Sunday to Thursday; 10:00 - 01:30
20/02193/LIPRW	Happy Bar & Grill	25-29 Coventry Street London W1D 7AG	Sunday; 12:00 - 00:30   Monday to Saturday; 10:00 - 01:30   Sundays before Bank Holidays; 12:00 - 01:00
19/16538/LIPDPS	Rainforest Cafe	20-24 Shaftesbury Avenue London W1D 7EU	Monday to Sunday; 09:00 - 04:00
20/09511/LIPDPS	Crystal Maze	20-24 Shaftesbury Avenue London W1D 7EU	Monday to Sunday; 09:00 - 04:00
20/03425/LIPDPS	Rainforest Cafe	20-24 Shaftesbury Avenue London W1D 7EU	Sunday; 09:00 - 03:00   Monday to Saturday; 09:00 - 03:30
17/02769/LIPDPS	The Comedy Store	Ground Floor Right Haymarket House 1A Oxendon Street London SW1Y 4EE	Sunday; 09:00 - 01:00   Monday to Saturday; 09:00 - 05:00

19/11154/LIPV	Criterion Brasserie	224 Piccadilly London W1J 9HP	Monday; 10:00 - 05:00   Tuesday; 10:00 - 05:00   Wednesday; 10:00 - 05:00   Thursday; 10:00 - 05:00   Friday; 10:00 - 05:00   Saturday; 10:00 - 05:00   Sunday; 12:00 - 05:00
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